



## Busitec implements Secure Remote Access

Iconic IT works with Busitec GMBH to implement a new Secure Remote Access (SRA) solution allowing Busitec employees to work remotely and more flexibly.

### The Customer:

Busitec GMBH is a German IT consulting and development company specialising in Portals and Document Management. For over ten years Busitec GMBH have successfully delivered innovative and individual Enterprise Content Management (ECM) solutions for a number of prestigious clients.

### The Challenge:

- > Produce a plan of work.
- > Install and configure Forefront UAG 2010.
- > Document the solution and handover to Busitec GMBH support team.

*“With the growing number of mobile devices and unique computing requirements we needed a new solution that would meet our current as well as future demand. Forefront UAG 2010 enabled us to be more flexible and increase productivity.”*

**Henning Eiben – Director (Busitec GMBH)**

### The Solution:

One of our Iconic IT professionals travelled to Munster, Germany to work alongside the Busitec GMBH onsite support team.

Iconic IT installed, configured, tested and documented Forefront UAG implementing secure web portal publishing for Outlook Anywhere, Webmail and ActiveSync. In line with Busitec GMBH needs Iconic IT published applications for use across the SRA solution.

Our expert created multiple portals: to allow Busitec GMBH staff to work remotely; to allow Busitec GMBH staff to administer the solution; and to facilitate access for partner organisations.

Iconic IT implemented Direct Access to facilitate the eventual replacement of the existing VPN. All work was fully documented and handed over to the Busitec GMBH support team.

### The Benefits:

*“Iconic IT worked very closely with our support team, very quickly implementing the UAG Portals and Direct Access solutions which exceeded all expectations. Because of the side-by-side implementation our staff can now maintain Forefront UAG and continuously improve services for our employees.”*

**Henning Eiben – Director (Busitec GMBH)**